



CARE ACT HEALTH PLAN CONTACTS

The Department of Managed Health Care (DMHC) has shared a current contact list for California health plans, with point of contacts for CARE. On this list, most health plans identify specific contacts/departments, typically Behavioral Health. Please email info@CARE-Act.org if you have any questions.

Health Plan	CARE Point of Contact	Phone Number	Reported On (eFiling Date)	Other Information Included
Aetna Health of California Inc.	Aetna CARE Program Representative	(401) 526-6523	9/29/2023	
Alameda Alliance For Health	Provider Services Department	(510) 747-4510	11/6/2023	
Blue Cross of California	Provider Customer Service	(800) 444-2726	10/2/2023	
California Physicians' Service dba Blue Shield of California	EDI Department	(800) 480-1221	9/19/2023	EDIPriority@blueshieldca.com
Chinese Community Health Plan	CCHP Member Services	(888) 775-7888	10/2/2023	For providers: memberservices@cchphealthplan.com
Cigna HealthCare of California, Inc.	Cigna Behavioral	(800) 554-6931	9/29/2023	Delegates to Evernorth

	Program			
Community Care Health	Community Care Health CARE Services Liaison	(559) 312-2552	11/22/2023	
Contra Costa County Medical Services dba Contra Costa Health Plan	Brandon Engelbert	(925) 608-8202	2/21/2024	Laura Salcedo, (925) 608-8204 additional point of contact
County of Ventura dba Ventura County Health Care Plan	USBHPC Administrator – Carla Middlebrooks	(877) 353-3754	9/29/2023	Delegates to USBHPC
Evernorth Behavioral Health of California, Inc.	Cigna Behavioral Program	(800) 554-6931	9/29/2023	BH Plan
Health Net of California, Inc.	Provider Services	(844) 966-0298 (Option 1)	9/29/2023	
Imperial Health Plan of California, Inc.	Dr. David Liu, Chief Medical Officer	(626) 838-5110	9/18/2023	
Inland Empire Health Plan dba IEHP	Provider Call Center	(844) 248-4347	9/29/2023	
Kaiser Foundation Health Plan, Inc.	CARE telephone number	(800) 390-3510	9/29/2023	

dba Kaiser Permanente				
L.A. Care Health Plan Joint Powers Authority	Behavioral Health OD	(844) 858-9940	10/2/2023	behavioralhealth@lacare.org
Local Initiative Health Authority for Los Angeles County dba L.A Care Health Plan	Behavioral Health OD	(844) 858-9940	10/2/2023	
Medi-Excel, S.A. de C.V.	US Claims Department	(619) 565-2570	9/19/2023	(619) 421-1659 alternate, claims@mediexcel.com
Molina Healthcare of California	Molina Provider Contact Center	(855) 322-4075	9/28/2023	
San Francisco Health Authority dba San Francisco Health Plan	Director of Behavioral Health and Housing Services	(415) 215-7879	10/11/2023	
San Mateo Health Commission dba Health Plan of San Mateo	Jacqueline Gonzalez, Behavioral Health Manager	(650) 616-5041	10/5/2023	
Santa Clara County dba Valley Health Plan	Valley Health Plan Provider Services	(408) 885-2221	10/1/2023	

Santa Cruz- Monterey-Merced- San Benito- Mariposa Managed Medical Care Commission dba Central California Alliance for Health	Central California Alliance for Health Member Services Call Center	(800) 700-3874	10/3/2023	claims ext. 5503; providers ext. 5504
Scripps Health Plan Services, Inc. dba Scripps Health Plan	Scripps Health Plan Customer Service Department	(844) 337-3700	9/6/2023	
Sharp Health Plan	Sharp Health Plan	(858) 346-4266	10/2/2023	
Sistemas Medicos Nacionales, S.A.de C.V. dba SIMNSA Health Plan	SIMNSA Health Plan	(619) 407-4082 ext. 2120	10/27/2023	
Sutter Health Plan	Corey Sittig, Claims and Configuration Manager	(916) 671-4682	9/19/2023	
U.S. Behavioral Health Plan, California	USBHPC Administrator – Carla Middlebrooks	(877) 353-3754	9/28/2023	BH Plan
UHC of California dba	USBHPC Administrator	(877) 353-3754	9/28/2023	delegates to USBHPC

UnitedHealthcare of California				
UnitedHealthcare Benefits Plan of California	USBHPC Administrator	(877) 353-3754	9/28/2023	delegates to USBHPC
Western Health Advantage	USBHPC Administrator	(877) 353-3754	9/29/2023	delegates to USBHPC